



Building High Performing Teams

Course Overview

This course provides team leaders and managers with the insight and techniques to analyse team performance, enhance the quality of interaction and communication between team members and inspire them to greater success.

This is a dull day training course delivered in-person or over 2-four hour sessions using Zoom Video conferencing.

AGENDA HIGHLIGHTS:

- Using a recognised theory delegates will explore team roles
- Understand the impact members of the team have on overall team dynamics
- Discover characteristics of a high performing team
- Learn communication methods for a variety of team styles
- Team motivations to achieve the best results
- Discuss challenges of managing a team
- Understand the impact of a shared purpose and the benefits it has on a high performing team
- Identify methods of monitoring team performance
- Learn how to provide feedback on individual and team performance

TARGET AUDIENCE:

- Managers and leaders with no previous formal management training
- Recruiters planning to take up their first supervisory, team leader, management, or mentoring role
- New managers who would like some time to reflect on their role and refresh their management techniques
- Non recruiters for example team leaders, back and front office managers, department managers

TRAINERS:

Charlotte Clark, Tracy Whiting- Iqbal and Rachel Ellsmore

LEARNING OUTCOMES:

- This course is designed as part of the CMI Level 3 Certificate in Principals of Management and Leadership
- Understand the role and purpose of teams
- The ability to recognise the characteristics of a high performing team
- Know how to lead, communicate with, and motivate a high performing team.
- Know how to respond to challenges when managing a team proactively
- Know how to manage the performance of a team

INVESTMENT:

OPEN COURSE – Cost per head:

Virtual	£450.00 plus VAT
Face to face	£520.00 plus VAT

IN COMPANY COURSE –

prices are based on 8 delegates plus Trainer expenses

Virtual	£2,260.00 plus VAT
Face to Face	£2,940.00 plus VAT

For further information on the above programme or to discuss your talent development needs, please call **020 3117 0914** or email talentdevelopment@apsco.org

Courses are available to APSCo members and non-members alike. For non-member prices please contact APSCo Talent Development.